

**ROBERT F. KELLEHER**  
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**EXPERIENCE:**

**02/2009 – current**

**Consultant (Compliance, Quality, Operations & Human Resources Management)**

**01/2006 – 02/2009**

**Stars Behavioral Health Group, 1501 Hughes Way, Ste 150, Long Beach, CA  
Director, Quality and Compliance; Compliance Officer**

Responsibilities and Accomplishments:

- Overall responsibility for quality and compliance of this \$85 million company specializing in high risk residential, mental health outpatient clinics and non-public schools with 1000 employees and 17 locations in California.
- Developed and monitored a compliance program (including policies & procedures, Code of Conduct, Compliance Manuals, and annual OIG reports) to conform to the company's Corporate Integrity Agreement with the Office of Inspector General.
- Revised and implemented Total Quality Management processes including Probes, Quality Councils, auditing procedures & tools for all programs in the company.
- Assisted in the development of a company-wide Electronic Health Record.

**04/2001 – 11/30/05**

**California Alliance of Child and Family Services, 2201 K Street, Sacramento, CA**

**Director, Accreditation Services**

Responsibilities and Accomplishments:

- Created accreditation standards for member agencies (Group Homes, Foster Family & Adoption Agencies, Non-Public Schools, Mental Health Programs)
- Coordinated and participated in the accreditation peer review of all 160 members
- Provided accreditation standards training to member agencies.
- Offered trainings in human resources, quality assurance, legal and general business operations topics to member agency executives & management staff.

**12/1999 - 04/2001**

**Consultant** to the California Alliance, various Group Homes and Mental Health Agencies.

**07/1990 - 10/1999**

**Harbor View Adolescent Center, 490 W. 14<sup>th</sup> St., Long Beach, CA  
Administrator (from September 1993); Assistant Administrator**

Responsibilities:

Chief Operations Officer of an adolescent psychiatric center with an annual budget of \$8 million. The first center of its kind in California to be licensed by multiple State & County agencies, it included a 24 bed locked SNF/IMD/STP, a 26 bed RCL 14 Group Home, an Intensive Day Treatment Program, a Foster Family Agency providing intensive in-home services, a state certified non-public school and an outpatient mental health clinic.

- Created and monitored the human resources systems for 175 employees.
- Answerable to two for-profit and one not-for-profit Boards of Directors.
- Managed multiple provider contracts & supervised regulatory compliance.

Accomplishments:

- Created, licensed and certified a Foster Family Agency and an EPSDT funded outpatient, after-school program providing \$1.5 million of intensive “wrap around” treatment services to “at risk” children and their families.
- Devised and implemented new health record systems.
- Invented staff recruitment and retention strategies for managers
- Developed a management training program for mid-level managers.

**PRIOR RELEVANT EXPERIENCE:**

**M.J. Gross and Associates**, 45 Arroyo Ave., Piedmont, CA

**Partner**

Provided mental health program and facilities management consultation to public and private clients.

**Telecare Corporation**, 1100 Marina Village Pkwy, Ste. 100, Alameda, CA

**Corporate Project Coordinator**

Accomplishments

- Developed facility specific and corporate policy and procedure manuals.
- Devised quality control programs to analyze clinical and managerial data.
- Coordinated the design, construction and equipping of two extensive renovation projects of psychiatric facilities.

**St. Joseph’s Hospital**, Philadelphia, PA

**Assistant Administrator**

Accomplishments

- Developed and coordinated a Quality Assessment Program encompassing both medical and managerial processes for a 200 bed inner city acute care hospital.
- Devised risk control practices for the early detection and resolution of professional and general liability claims.

**Meridian Health Services Corporation**, Los Angeles, CA

**Instructor** for Skilled Nursing Home, Group Home and Assisted Living continuing education programs

**OTHER RELEVANT EXPERIENCE:**

**Garofalo and Fortune**, San Francisco, CA

**Attorney** (corporate, business and probate law)

**EDUCATION:**

**Human Resources Management Certificate**, California State University, Long Beach, CA

**Doctor of Jurisprudence**, Golden Gate University, San Francisco, CA

**Master of Business Administration**, Temple University, Philadelphia, PA

**Bachelor of Science in Pharmacy**, Temple University, Philadelphia, PA

**PAST AFFILIATIONS:**

Pennsylvania Catholic Conference of Health Care Facilities (Secretary)

Philadelphia Conference of Catholic Health Care Facilities (President)

Greater Philadelphia Health Assembly (Co-Founder)

Temple University Health Administration Alumni Association (President)

Temple University School of Pharmacy Alumni Association (Board Member)

**PERSONAL:**

Volunteer for the Bob Hope Hollywood USO Center at Los Angeles Airport

Volunteer for the Southern CA American Cancer Society

Former volunteer guide at Independence Hall for the National Park Service

Competent in **Windows, Word, Excel, Power Point and the Internet**

**LICENSURE:**

Nursing Home Administrator, California No. 5498 (inactive)  
Attorney, California, No. 118103 (inactive)